

11:30 AM-1:30 PM Registration, Networking & Lunch

1:30-1:45 PM **Welcome to LearnNEXT**

1:45 PM-2:10 PM **Stop Producing Learning. Start Activating It.**
Samir Das, AI Learning Technology Architect, Meta

2:10-2:35 PM **From the Training Room to the Operations Table: Where Learning Becomes Business Strategy**
Roaa Fawzi, People & Culture Manager, Founder of Culture Catalyst

2:35-3:00 PM **Building Human-Centered Customer Experiences in the AI Era**
Maria Primus, Global Customer Facing Learning Manager, Nespresso

3:00-3:15 PM Coffee Break

3:15-3:40 PM **Who is Coaching the Coach?**
Matt Watts, Digital Learning Manager, England Rugby

3:40-4:05 PM **From Learning to Business Impact**
Divya Mishra, Global Learning Manager, Danone

4:05-4:30 PM **When Nobody Has Time to Learn: What Really Deserves Attention?**
Ed Chedzoy, Global Head of Risk, Regulatory & Mandatory Learning, Standard Chartered Bank

4:30-4:40 PM **Coffee Break**

4:40-5:05 PM **Scaling Enablement Without Scaling Teams: The Learner-Led Revolution**
Meghna Mahendra, Global Learning Specialist, Google

5:05-5:30 PM **From Training to Transformation: Building the Connected Workforce**
Niklas Montelin, Global Training Manager, Tetra Pak

5:30-5:55 PM **The Cost of Convenience: A Practical Guide to Using AI When Designing Learning**
Tim Robinson, Head of Learning Experience, TransPerfect

5:55-6:00 PM **Closing Remarks**

6:00-8:00 PM **Post-Event Networking Cocktail Reception**

9:00-9:45 AM **Doors Open, Coffee & Networking**

9:45-10:30 AM **Beyond Intelligence**

Matt Hauser, Chief Experience Officer, TransPerfect

Artificial intelligence has rapidly shifted from a novelty into an everyday baseline, but true competitive advantage lies in what you build on top of that technology. Discover how TransPerfect's continuous evolution can help turn new capabilities into strategic outcomes for what's NEXT.

10:30-11:45 AM

KEYNOTE

Unreasonable Brands: How to Build a Brand Centered on Unreasonable Hospitality

Will Guidara, New York Times bestselling author of Unreasonable Hospitality and former co-owner of Eleven Madison Park, will show how making people feel valued turned a restaurant into the best in the world, and how that same thinking builds brands people stay loyal to.

11:45-12:45 PM

Lunch

12:45-1:10 PM

From Awareness to Action: How We Moved From One-Size-Fits-All Training To Behavior Engagement

Sofia Garcia, Security Awareness Specialist, Heineken
Gosia Grabiec, Product Owner Security by Culture, Heineken

1:10-1:35 PM

Learning at Scale: What We Got Right, What We Got Wrong, and What We're Still Learning

Nicole Stead, Head of University, ING

1:35-2:00 PM

From Upstart to Impact: The New Hire Journey

Randy Richardson, Director of Sales Enablement, Wurth Group

2:00-2:25 PM

Embracing Uncertainty in Medical Education

Sasha Grubman, Global Medical Affairs Director, OncoBeta GmbH

2:25-2:55 PM

From Translation to Transformation: Building Scalable Learning Experiences at Moët & Chandon

Yuka Gansser, International Brand Education Director, Moët & Chandon (LVMH)

2:55-3:00 PM

Closing Remarks